



## **Fort Wainwright eWelcome Packet**

Congratulations on your assignment to Fort Wainwright, Alaska! Fort Wainwright is nestled in the **Fairbanks North Star Borough**; this includes the cities of **Fairbanks, North Pole**, Moose Creek, Fox, and Ester. Relocating to Alaska is an opportunity and an adventure of a life time.

Because the Last Frontier has so much to offer, the Army Community Service (ACS) Relocation Readiness Program (RRP) created a eWelcome packet to help you with your move.

The official US Army Alaska (USARAK) web site is <https://www.usarak.army.mil/main/default.asp>.

To request a Fort Wainwright Installation Guide:

[http://www.mybaseguide.com/Military-Relocation-Guide/3714/army\\_in\\_alaska](http://www.mybaseguide.com/Military-Relocation-Guide/3714/army_in_alaska)

To receive more information on Fort Wainwright please visit: <http://www.militaryonesource.mil/>

Scroll down to the installation program directory at the bottom of the page and type in Fort Wainwright.

If you do not have a pinpoint assignment or a **Sponsor** contact you're the USARAK **Sponsorship Coordinator**, 907-384-9341; USARAK Officer Strength Management, 907-384-2606; or Military Processing Division In-processing, 907-353-6668. If you are calling DSN, use 317 instead of 907 and all other numbers the same as above. Your assigned **sponsor** is there to ease your transition and will help expedite your ability to become productive at your new command.

### **Emergencies:**

While enroute to Ft Wainwright, and extenuating emergency situations arise, please contact

**1-800-582-5552**

**Directions to Fort Wainwright.** If you are flying to Fairbanks International Airport (FAI) and do not have transportation to Fort Wainwright arranged, please look for the Armed Forces YMCA Lounge. It is located in the baggage claims area of the Fairbanks International Airport. This lounge is for military use only and may be used to call Fort Wainwright Military Personnel Division at the Fort Wainwright Welcome Center, Building 3401, Santiago Avenue, Fort Wainwright, Alaska. Please call the Welcome Center at 907-353-2273/2253 for a ride to Fort Wainwright. If no one answers, please call the 1st/ 25th Stryker Brigade Emergency Contact at 907-353-6666/1111 for instructions.

### **Transportation:**

*Is there transportation to Fort Wainwright?*

From Fairbanks International Airport: After you pick up your luggage from the baggage claim, there is a Kiosk located at the Fairbanks Information Desk, with a courtesy phone and numbers to contact Fort Wainwright's Garrison Replacement Detachment (907-353-4311/353-2273) to request transportation from the Airport. You can also take a taxi (which is reimbursable if the receipt turned into Finance).

### **Check-in Procedures**

*What to do when you arrive at the Installation Gate*

Upon arrival at the Fort Wainwright gate, proceed to the Visitor Center located to the right before entering the Fort Wainwright gate. You will need to request a Fort Wainwright map and ask for directions to the Fort Wainwright Welcome Center, Building 3401, Santiago Avenue where you must sign in with Military Personnel Division. If you have any questions, you may call the Welcome Center at 907-353-2273.

### **Signing In:**

*Where do I sign in?*

If you are signing in off leave during duty hours (0730-1630), please report to Building 3401 (907-353-2273/2253) with a copy of your orders and leave form. If you are signing in off leave after duty hours, weekends or Holidays (4:30 p.m. to 7:30 a.m.), please report the Replacement Staff Duty NCOIC on the 3<sup>rd</sup> floor of building 3401, (907) 353-4311, with a copy of your orders and leave form.

### **Fort Wainwright Billeting:**

E-5 and below unaccompanied Soldiers will reside on the 3<sup>rd</sup> floor of the Welcome Center (BLDG 3401) .

E-6 and above and those accompanied with Family Members should make temporary housing arrangements before they report to Ft Wainwright. Failure to reserve lodging arrangements may result in residing of post.

### **IHG Hotel Lodging:**

If your Family is with you in concurrent travel status, you will be sent to the IHG Hotel Lodging Office which is open 24 hours a day.

All personnel traveling on PCS orders are required to check with IHG Hotels Lodging Office before seeking transient accommodations off post. Call (907) 353-3800. <http://www.ihgarmyhotels.com>

### **Command Sponsorship**

Alaska is considered an overseas (OCONUS) assignment. All Family members must obtain an Exceptional Family Member Program (EFMP) screening prior to the Soldier's approval for Family travel to Alaska. Contact the EFMP Manager *at your losing installation* to initiate the screening process. Soldiers can request the paperwork from the losing installation Levy section of Military Personnel or S1 section. Upon completion, each Family member's name will be amended to your orders so that travel, transportation, and housing arrangements can be made. To prepare for your outbound move, you should attend a Levy Briefing six months out.

### **Housing**

All service members are required to receive a housing service briefing before entering into any rental or sales agreement. Fort Wainwright has more than 1,500 Privatized Housing Units located on post. Please visit North Haven Communities at <http://www.nhcalaska.com/>. To check the status of on-post housing availability or more information, contact the North Haven Housing Office at 888-348-2985 Ext 544. Please make sure you stop by the Housing Office before signing a lease. When signing documents, ensure there is a military clause in your lease agreement or bring it by the legal office in the Welcome Center. A military clause allows you a legal avenue to break your lease if you need to relocate for a permanent change of station or deployment.

Housing in the Fairbanks/North Pole area is expensive and can be difficult to locate a rental if you have a pet.

Be advised that temporary lodging allowance (TLA) is NOT authorized until you sign into Fort Wainwright. Cost of Living Allowance (COLA) is based on number of command sponsored dependents you have with you in Alaska or if you live in the barracks. To determine your COLA visit the Defense Travel Per Diem web site <http://www.defensetravel.dod.mil/site/colaCalc.cfm>.

### **Schools.**

The School Liaison Office (SLO) assists Ft. Wainwright families living both on and off post. The SLO can assist you in locating points of contact in the schools and makes appropriate referrals. For more information call the Fort Wainwright School Liaison Office (907)361-9377/9897. Also visit <http://www.wainwright.army.mil/sites/services/education/>

Click for more information regarding school districts in Fairbanks go to <http://www.k12northstar.org/> Your residence will determine which school your child attends. Visit Military Youth on the Move [www.defenselink.mil/mtom](http://www.defenselink.mil/mtom), a helpful tool for youth who are relocating.

**Travel to Alaska.** There are three ways to travel to Alaska: fly, drive, ferry or a combination. Visit [http://www.mybaseguide.com/Military-Relocation-Guide/3714/army\\_in\\_alaska](http://www.mybaseguide.com/Military-Relocation-Guide/3714/army_in_alaska)

Winters in Alaska can start as early as September and last through April. You should fly during this time of year unless you are experienced in driving in severe winter conditions (blizzards, extreme cold temperatures of minus 50, black ice, and long dark days). If you are not accustomed to driving in severe winter conditions it is not recommended that you start with your PCS to Fort Wainwright. If you decide to drive [The Mile Post](#) magazine is an excellent tool to help you with maps, motels, gas stations, etc. For more information, visit [Driving the Alaskan Highway](#).

Driving the Alaska Highway (formerly known as the ALCAN):

- Though not command restricted, driving the Alaska Highway is not advised during the October to April time frames without in-depth research of the route and associated planning. Gas stations and motels along the highway can be seasonal (closing for the winter) or even temporarily closed due to weather (forcing you to wait). Cell telephones and even in places, satellite phones will not have a signal.
- You will be driving through Canada unless you reserve passage on the ferry into Whittier. Pets require health certificates, and there are restrictions on certain animals and foodstuffs.
- Notify auto insurance and the lien holder on your vehicle to see if they have any restrictions or specific guidance for your travel through Canada.
- Legal issues (misdemeanors, DUIs), step-children, and firearms can prevent you from crossing the Canadian border. Canada has strict stipulations and restrictions on what you can transport and the requirements to cross.
- Your Family members 16 years and older will need passports. Visit the web sites listed below for details and up to date information.

[http://travel.state.gov/travel/cis\\_pa\\_tw/cis/cis\\_1082.html](http://travel.state.gov/travel/cis_pa_tw/cis/cis_1082.html)

<http://cbsa.gc.ca/menu-eng.html>

<http://www.dhs.gov/files/crossingborders/travelers.shtm#0>

**Winter Driving/Preparation:**

During the winter season the Military Police recommend installing studded tires, adding antifreeze to your windshield fluid, installing an engine block heaters with plug-in, and ensuring engine fluids are rated to -60 degrees. Winterizing your car can be done at many northern states car dealerships or other local auto care centers.

Carry an emergency, winter safety car kit for all passengers that includes winter clothes, food, water, blankets and/or sleeping bags, propane stove, road flares, jumper cables, shovel, hand and foot warmers, etc. Dress in layers including gloves and/or mittens, hats, scarves, coats, and boots.

**Note:** It is not recommended to drive to Fort Wainwright between Oct-Apr due to extreme cold weather conditions.

Both the Army and Air Force authorize the shipping one car. It usually takes four weeks for cars to arrive from the East Coast.

**What to do if you get married enroute?**

If you get married before you PCS, you **must** inform your commander and follow the procedures exactly as you are given them. The military **will not pay** for travel and housing of your spouse if you do not follow proper procedures. If you get married enroute, you need to travel to Fort Wainwright, Alaska alone. During in-processing, you will receive instructions on how to acquire Command Sponsorship and necessary steps for travel arrangements for your new family.

**Housing/Real Estate Information:**

**Fort Wainwright, Alaska  
Housing Services Office (HSO)**



The **Fort Wainwright Housing Services Office (HSO)** is here to help you in your transition to Alaska. You should start your transition by preparing yourself, your Family and your automobile for the extreme winters and Alaska's best kept secret, our beautiful summers, world class fishing and hunting.

The AHOUS website will be the single point of entry for access to housing information and is located on the Army Housing Online User Services Website.: <http://www.housing.army.mil/Default.aspx>

<b>North Post Community Center</b> 1047 Nysteen Rd, #2 Fort Wainwright, AK 99703	<b>South Post Community Center</b> 4183 6th St, #6 Fort Wainwright, AK 99703	<b>Fort Greely Community Center</b> 707 1st St, B Fort Greely, AK 99731	<b>North Haven Communities</b> (907) 356-7000 www.nhcalaska.com
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# Pet Policy

**The following animals are allowed in our home:**  
Two Pet Limit: one cat & one dog, two dogs, or two cats

Cats	Domestic only
Dogs	Excluding those that are a restricted breed
Fish	20 gallon tank maximum
Birds	Excluding birds of prey
Amphibians	Frogs, toads, salamanders
Caged animals	Hamsters or guinea pigs
Crustaceans	Hermit crabs, crawfish, shrimp

**The following animals are NOT allowed in our homes:**

Dogs of a restricted breed, to include any dog with a mix of any of these breeds:

American Pit Bull Terrier	Staffordshire Terrier	American Staffordshire Terrier	Staffordshire Bull Terrier	Rottweiler	Doberman Pinscher
Chow Chow	Preso Canario	Cane Corso	Neapolitan Mastiff	Wolf	Wolf Hybrid

Any dog (of any breed) that demonstrates a propensity for dominance or aggressive behavior as indicated by any of the following types of conduct:	<ul style="list-style-type: none"> <li>• Unprovoked barking, growling or snarling at people approaching</li> <li>• Aggressively running along fence lines when people are present</li> <li>• Biting or scratching people</li> <li>• Escaping confinement or restriction to chase people</li> </ul>
Reptiles	Ex: Snake, lizard, turtle, tortoise, crocodile, alligator, iguana, komodo dragon, newt, gecko, gila monster
Arachnids	Ex: Spider, scorpion
Rodents	Ex: Mice, rat, gerbil, mole, beaver, squirrel, porcupine, chipmunk, prairie dog, groundhog, gopher, shrew, bat, hedgehog
Wild animals	Ex: Fisher cat, fox, weasel, raccoon, monkey
Exotic animals	Ex: Ferret, rabbit, chinchilla
Farm animals	Ex: Pig, horse, cow, chicken, sheep, goat
Birds of prey	Ex: Hawk, eagle, buzzard, vulture, owl, falcon, harrier, kite

## LOCAL REAL ESTATE INFORMATION

### **COLDWELL BANKER**

600 3<sup>RD</sup> STREET, SUITE 102  
FAIRBANKS, AK 99701  
**(907) 456-4653**  
[www.coldwellbanker.com](http://www.coldwellbanker.com)

### **NORTHERN HOMES (Rentals)**

2200 DISCOVERY WAY  
FAIRBANKS, AK 99701  
**(907) 456-8986**  
[www.northernhomesak.com](http://www.northernhomesak.com)

### **SENEK MANAGEMENT**

950 GILMORE STREET  
FAIRBANKS, AK 99701  
**(907) 452-8505**

### **NYLAND REALTY**

250 CUSHMAN 4G  
FAIRBANKS, AK 99701  
**(907) 458-8888 FAX 458-8200**

### **MADDEN REAL ESTATE**

810 BARNETTE  
FAIRBANKS, AK 99701  
**(907)452-3000**  
[www.wesmadden.com](http://www.wesmadden.com)

### **ALASKA COMMERCIAL PROPERTIES**

302 CUSHMAN STREET  
FAIRBANKS, AK 99701  
**(907) 347-4720**  
[www.akcprent.com](http://www.akcprent.com)

### **CENTURY 21 GOLDRUSH (Rentals)**

541 SAINT NICHOLAS DR.  
NORTH POLE AK 99705  
**(907) 488-2100/452-2100**  
[www.century21goldrush.com](http://www.century21goldrush.com)

### **MEYERES REAL ESTATE (Rentals)**

627 GAFFNEY ROAD  
FAIRBANKS, AK 99701  
**(907) 456-6000**  
[www.meyeres.com](http://www.meyeres.com)

### **NORTHERN PIONEER REALTY**

2944 RICHARDSON HWY STE D  
FAIRBANKS, AK 99701  
**(907) 488-7700**

### **GOLD STANDARD**

1427 GILLAM WAY  
FAIRBANKS, AK 99701  
**(907)799-7253**  
[www.goldstandardre.com](http://www.goldstandardre.com)

### **RE/MAX REALTY**

529 5<sup>TH</sup> AVE STE 200  
FAIRBANKS, AK 99701  
**(907) 452-6387**

### **SOMERS & ASSOCIATES**

711 GAFFNEY  
FAIRBANKS, AK 99701  
**(907) 456-7653**

**IF YOU ARE NOT IN THE FAIRBANKS VICINITY, DO NOT SEND MONEY OR SIGN A LEASE/AGREEMENT UNTIL YOU CAN INSPECT THE PROPERTY YOURSELF. YOU MAY BE ASKED TO PAY THE FIRST MONTHS RENT OR A NON-REFUNDABLE DEPOSIT.**

GO ON LINE TO [www.HOMES.MIL](http://www.HOMES.MIL) FOR RENTALS IN THE AREA Updated 4 February 2015

## **Moving Made Easy – Helpful Websites**

### **Preparing for the Move:**

Need a Welcome packet? Go to: [www.militaryonesource.com](http://www.militaryonesource.com) or call toll free 1-800-342-9647

Military Homefront: [Military Installations](#): and select [Plan My Move](#):

Military Youth: <http://apps.mhf.dod.mil/pls/psgprod/f?p=MYOM:HOME:2239737624449749>

Moving: [www.pcsamerica.net](http://www.pcsamerica.net)

Pay Entitlements [www.dfas.mil](http://www.dfas.mil)

Shipping Personally Owned Vehicle (POV): <http://www.pcsmypov.com/>

Shipping Household Goods (Defense Personal Property System – DPS): [www.move.mil](http://www.move.mil)

Army One Source: <http://www.myarmyonesource.com/default.aspx>

Fairbanks North Star Borough School District: <http://www.k12northstar.org/>

School Age Liaison (907) 353-9377/9505

### **Getting to Alaska:**

The MILEPOST Alaska Travel Guide & Trip Planner, an excellent resource to help plan your drive:

<http://www.milepost.com>

North! To Alaska: [www.northtoalaska.com](http://www.northtoalaska.com)

Alaska Campground Association: [www.alaskacampgrounds.net](http://www.alaskacampgrounds.net)

Alaska State and National Parks: [www.TravelAlaska.com/stateparks](http://www.TravelAlaska.com/stateparks)

Road/Highway Conditions: <http://511.alaska.gov> or 1-866-282-7577 (toll free)

Alaska Marine Highway System (ferry): [www.dot.state.ak.us/amhs](http://www.dot.state.ak.us/amhs) or 1-800- 642-0066

Alaska Department of Transportation: [www.dot.state.ak.us](http://www.dot.state.ak.us)

Pet Travel - US Department of Agriculture: [Traveling with Pets](#) and [www.petswelcome.com](http://www.petswelcome.com)

### **Traveling Through Canada - Important Information:**

US/Canadian Border crossing information: 1-204-983-3500

Canadian Import-Export Laws: 1-206-443-1777

US National Passport Info Center: 1-877-4USA-PPT

Canadian Firearms Declaration Form: [www.cfc-cafc.gc.ca/online-en\\_ligne/form-assistance/indiv\\_forms/909\\_e.asp](http://www.cfc-cafc.gc.ca/online-en_ligne/form-assistance/indiv_forms/909_e.asp)

Driving through Canada (Road/Highway Conditions): [www.drivebc.ca/](http://www.drivebc.ca/)

Canadian Consulate (before travel): [//www.dfait-maeci.gc.ca/world/embassies/menu-en.asp](http://www.dfait-maeci.gc.ca/world/embassies/menu-en.asp)  
Alberta National and Provincial Parks: [www.TravelAlberta.com](http://www.TravelAlberta.com)

British Columbia (Discover Camping): [www.discovercamping.ca](http://www.discovercamping.ca)

Yukon (Yukon RV Parks and Campgrounds): [www.travel yukon.com/yukonaccommodations](http://www.travel yukon.com/yukonaccommodations)

Anyone with a criminal record, including a DUI, should contact the Canadian Embassy or nearest Canadian Consulate before travel: [http://www.canadainternational.gc.ca/can-am/imm/inadmissible-interdiction.aspx?lang=eng&menu\\_id=63&menu=L](http://www.canadainternational.gc.ca/can-am/imm/inadmissible-interdiction.aspx?lang=eng&menu_id=63&menu=L)

### **Employment for your Family Members:**

Contact the Employment Readiness Program Manager for resume assistance at 907 353-4327

Contact the FWA CPAC/NAF office for job inquires 907 353-7285 or 7615

Employment websites:

<https://alexsys.labor.state.ak.us/Default.aspx?C=1>

<https://www.usajobs.gov/>

<http://www.newsminer.com/>

<http://www.careeronestop.org/militaryspouse/>

<http://armycivilianservice.com/>

### **General and Community Information:**

U.S. Army Alaska: <http://www.usarak.army.mil/main/default.asp>

Fort Wainwright Homepage: <http://www.wainwright.army.mil/sites/local/>

Alaska: [www.alaska.org](http://www.alaska.org)

Alaska State Home Page: [www.state.AK.us/](http://www.state.AK.us/)

Alaska Info: [www.alaskaoutdoorjournal.com](http://www.alaskaoutdoorjournal.com)

Post Information;  
(907) 353-1110

**USARAK Units:**

**USARAK Commanding Generals welcome video.**

<http://www.usarak.army.mil/main/default.asp>.

1<sup>st</sup> Stryker Brigade 25<sup>th</sup> Infantry Division (Arcticwolves)

[http://www.wainwright.army.mil/1\\_25\\_SBCT/](http://www.wainwright.army.mil/1_25_SBCT/)

907 353-7467

USARAK Aviation Task Force

<http://www.usarak.army.mil/main/units.asp>

907 353-3768

17<sup>th</sup> CSSB

[http://www.usarak.army.mil/17th\\_CSSB/](http://www.usarak.army.mil/17th_CSSB/)

9<sup>th</sup> Army 907 361-6753

574<sup>th</sup> QM 907 353-9570

539<sup>th</sup> Trans 907 361-9550

C/125 FI 907 353-1314

Bassett Army Community Hospital

<http://www.alaska.amedd.army.mil/>

907 361-5529

Northern Warfare Training Center

<http://www.wainwright.army.mil/nwtc/>

907 361-1196

**All others and Unknown Unit Assignment**

**USARAK, G1 Strength Management**

**907 384-9341**

**ACS Relocation Readiness Program (RRP).**

Lending Closet provides small kitchen appliances and kitchen items for temporary loan.

Newcomers Orientation is—mandatory for Soldiers—is held from 0900-1430 on the 2<sup>nd</sup> and 4<sup>th</sup> Wednesday of each month at the Last Frontier Community Activity Center (LFCAC). ***Families are highly encouraged to attend.***

If you have additional questions or concerns in regards to your move, please contact the Relocation Program Manager at the below address.

**ALL Incoming Soldiers**

**If you have not attended your installations mandatory overseas orientation please contact your Military Personnel Division**

Relocation Readiness Program Manager

Army Community Service

Bldg 3401 Santiago Ave

Fort Wainwright, AK 99703

907-353-7908 (Relocation Readiness)

907 353-4328 (Fax)

DSN 317-353-7908